



Housing Resource Packet

Updated 10-2025

The Family Service Coordination Team

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National Hotlines & Resources

For psychiatric emergencies, contact the Mobile Support Team's 24/7 Crisis Call Center at 800-746-8181 or call 911. If you or someone you know is in immediate danger, call 911.

988 Suicide & Crisis Lifeline –Free and confidential emotional support to people in suicidal crisis or emotional distress 24/7. 988 | 988lifeline.org

Crisis Text Line - 24/7, high-quality text-based mental health support and crisis intervention by a community of trained volunteers. Text HOME to 741741 | crisistextline.org

SAMHSA's National Helpline - Free, confidential, 24/7, 365-day-a-year treatment referral and bilingual information service for individuals and families facing mental and/or substance use disorders. 1-800-662-4357 | samhsa.gov

NAMI Helpline - Free, nationwide, non-crisis peer-support service providing information, resource referrals and support to people living with a mental health condition, their family members, and allies. 1-800-950-6264 or text "HelpLine" to 62640 | nami.org

National Domestic Violence Hotline - Provides essential tools and support 24/7 to help survivors of domestic violence live their lives free of abuse. Call 1-800-799-7233 or Text "START" to 88788 | thehotline.org

National Teen Dating Abuse Hotline –Offers 24/7 information, support, and advocacy to youth ages 13-26 who have questions or concerns about their romantic relationships. 1-866-331-9474 | loveisrespect.org

Women's Law Online Helpline – U.S.-based legal information related to domestic violence, sexual assault, or stalking. womenslaw.org

National Maternal Mental Health Hotline - Pregnant or just had a baby? The National Maternal Mental Health Hotline is free, confidential, and here to help, 24/7. 1-833- 852-6262 | mchb.hrsa.gov

VictimConnect Resource Center – Strength-based and trauma-informed services and referrals for victims of crime. 1-855-484-2846 | victimconnect.org

RAINN National Sexual Assault Hotline – 24/7 National Sexual Assault Hotline; carries out programs to prevent sexual violence, help survivors, and ensure that perpetrators are brought to justice. 800-656-4673 | rainn.org

National Human Trafficking Hotline – If you or someone you know needs help, call the National Human Trafficking Hotline toll-free hotline, 24/7 to speak with a specially trained Anti-Trafficking Hotline Advocate. Call 1-888-373-7888 or Text 233733 | humantraffickinghotline.org/en

National Runaway Safeline – Free services to youth in crisis aged 12-21 or concerned adults who are caring for a youth. 1-800-786-2929 | 1800runaway.org

National Center for Missing & Exploited Children – A private, non-profit organization whose mission is to help find missing children, reduce child sexual exploitation, and prevent child victimization. 1-800-843-5678 | missingkids.org

National Child Abuse Hotline – A safe, nonjudgmental and inclusive space for those concerned about or affected by child abuse. This Hotline is NOT a reporting line for child abuse or an alternative to 911. 800-422-4453 | childhelpline.org

StrongHearts Native Helpline – Confidential domestic and sexual violence helpline, offering support and advocacy for Native Americans and Alaska Natives. 1-844-762-8483 | strongheartshelpline.org

The Deaf Hotline – 24/7 ASL accessible hotline to connect with trained, culturally competent advocacy for those in need of safety planning, crisis

intervention, emotional support, and more. 855-812-1001 | thedeafhotline.org

The Blackline – Provides a space for peer support, counseling, and affirming the lived experiences for the BIPOC (Black, Indigenous, and People of Color) community. 1-800-604-5841 | callblackline.com

National Hispanic Family Health Helpline - Free, reliable, and confidential health information in Spanish and English to help callers navigate the health system. 1-866- 783-2645 | healthyamericas.org

LGBT+ National Hotline - A confidential safe space where callers of any age can speak about sexual orientation or gender identity/expression issues. 888-843-4564 | lgbthotline.org

Veterans Crisis Line – If you're a Veteran in crisis or concerned about one, contact the Veterans Crisis Line to receive 24/7, confidential support. Dial 988 then Press 1 | veteranscrisisline.net

DOD Safe Helpline – Confidential services tailored to support members of the Department of Defense community, and their loved ones affected by sexual assault. 877-995-5247 | safehelpline.org

National Center on Elder Abuse – A national resource center dedicated to the prevention of elder maltreatment. 1-855-500-3537 | ncea.acl.gov

National Elder Fraud Hotline – A free resource to report fraud against seniors 60+. 833-372-8311 | ovc.ojp.gov/program/stop-elder-fraud

Disaster Distress Helpline – A toll-free, 24/7 multilingual national hotline dedicated to providing year-round disaster crisis counseling. 1-800-985-5990 | samhsa.gov

ANAD Eating Disorders Helpline – Free Eating Disorders Helpline is available for treatment referrals, support and encouragement, and questions about eating disorders, Mon-Fri, 9am-9pm CST. 1-888-375-7767 | anad.org

National Center for Poison Control – Aims to prevent poisonings, save lives, and limit injury from poisoning by providing free, expert guidance online or by phone. 1-800-222-1222 | poison.org

National Problem Gambling Helpline - Connects people looking for assistance with a gambling problem to local resources. 1-800-GAMBLER (522-4700) | ncpgambling.org/help-treatment

Farm-Aid Hotline - Connect to helpful services, resources and opportunities specific to your individual needs Mon-Fri, 6am-6pm PT. 1-800- 327-6243 | farmaid.org

National Grad Crisis Line – Helps graduate students reach free, confidential telephone counseling, crisis intervention, suicide prevention, information, and referral services. 1-877- 472-3457 | gradresources.org

Local Hotlines & Crisis Support

If you or someone you know is in immediate danger, please call 911.

Sonoma County Information & Resources – 211

<https://211sonoma.org/>

211 is a free 24/7 service that connects community members to information about critical health and human services available in their community. 211 also provides incident specific information during times of disaster, including road closures, evacuation, and shelters.

Mental Health/Crisis Support

988 Suicide & Crisis Lifeline – 988

Call/Text/Chat 24/7 <https://988lifeline.org/>

The 988 Suicide & Crisis Lifeline provides free and confidential emotional support to people in suicidal crisis or emotional distress 24/7.

Crisis Stabilization Unit – 707-565-4970

The Crisis Stabilization Unit (CSU) provides 24/7 crisis intervention, assessment, medication support, and up to 23 hours of care for individuals in an acute mental health crisis. Services are available for children, youth, adults, and their families.

24/7 Mobile Support Team (MST) Crisis Call Center – 800-746-8181

MST provides crisis support to anyone experiencing a behavioral health crisis anywhere in Sonoma County, collaborating with multiple service agencies and community partners.

inRESPONSE Mental Health Support Team - 707-575-HELP (4357)

The inRESPONSE Team provides 24/7 crisis support to anyone experiencing a behavioral health crisis in Santa Rosa. The team is comprised of a licensed mental health clinician, a paramedic, a homeless outreach specialist, and supported by a wrap-around support service providers.

SAFE Team – Call 911 for active psychiatric emergencies.

The SAFE Team provides crisis support to anyone experiencing a behavioral health crisis in Petaluma, Rohnert Park, Cotati & SSU. The SAFE team consists of a medic (nurse, paramedic, or EMT) and a crisis worker.

- **Petaluma:** (707) 781-1234
- **Rohnert Park:** (707) 584-2612
- **Cotati & SSU:** (707) 792-4611

Community Oriented and Equity (CORE) Team - 707-431-3377

Working in concert with the Healdsburg Police Department, CORE provides culturally sensitive crisis services and outreach in Healdsburg.

NAMI Sonoma County – 866-960-6264

<https://namisonomacounty.org/>

The NAMI Sonoma County Warmline is the “front door” to local resources, information, and confidential emotional support in Sonoma County.

Family Urgent Response System (FURS) – 1-833-939-FURS (3877)

FURS is a 24/7 free hotline for current or former foster youth and caregivers to call and get immediate help for any big or small issues you may be having.

North Bay Rapid Response Network - 707-800-4544 <https://www.northbayop.org/>

24/7 hotline for immigrants facing a raid by federal immigration agents, dispatches trained legal observers to the raid location, provides legal defense to affected communities, and offers accompaniment to victims and families following a raid.

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Homeless Outreach Services Team (HOST)

Hotline – <https://ccnwc.org/>

- **Santa Rosa:** (707) 978-8329
- **Rohnert Park:** 707-800-2133

The Homeless Outreach Services Team provides support, resources, deposit/rental assistance, and shelter referrals to individuals and families experiencing homelessness in the Sonoma County area.

Domestic Violence/Victim Support

YWCA Domestic Violence Hotline – 707-546-1234 <https://www.ywcasc.org/>

The YWCA provides services to those in emergency domestic violence situations as well as those in general need of resources. All services are available to women, men and children regardless of sexual orientation and services are conducted in a safe and confidential environment.

Redemption House Human Trafficking Hotline – 707-697-2099
<https://redemptionhouseofthebayarea.org/>

Redemption House of the Bay Area is a non-profit organization that provides education, support, outreach, intervention, and resources for victims and survivors of human trafficking.

Verity Sexual Assault Support & Crisis Line – 707-545-7273 <https://www.ourverity.org/>

Verity's sexual assault and rape crisis line is available 24/7. It is staffed by trained, compassionate, State-Certified sexual assault victim counselors for confidential counseling, emergency assistance, information, and referrals.

Men Evolving Nonviolently (MEN) Warmline – 707-528-2636 <https://sonomacountymen.org/>

M.E.N. exists to provide training in behavioral regulation and communication to individuals who wish to end their violent and abusive behavior toward their spouses, loved ones, friends and colleagues.

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Adult Protective Services - (707) 565-5940
<https://www.cdss.ca.gov/adult-protective-services>

Adult Protective Services (APS) accepts and investigates reports of suspected abuse or neglect involving older adults age 60+ and adults with disabilities ages 18- 59. If an adult or elder is in immediate danger, call 911.

Child Protection Hotline - (707) 565-4304
<https://www.cdss.ca.gov/reporting/report-abuse/child-protective-services>

If you think a child is experiencing abuse or neglect by parents or caregivers, Sonoma County Child Protective Services take reports 24/7. If a child is in immediate danger, first call 911.

Emergency Services

If you or someone you know is in immediate danger, please call 911.

California Highway Patrol - 1-800-TELL-CHP (835-5247) <https://www.chp.ca.gov/>

The toll-free California Highway Patrol (CHP) telephone number is for non-emergency purposes (e.g., accident reports, tow questions, CHP office locations, vehicle theft tips, community outreach programs).

Sonoma County Sheriff's Office - 707-565-2121

To report suspicious activity or other non-emergency related concerns, contact the Sonoma County Sheriff's Office. To report a crime happening now, call 911.

Santa Rosa Police Department (SRPD) Non-Emergency - (707) 543-3600

Report suspicious activity or request assistance for non-emergency related concerns. To report a crime happening now, call 911.

Public Benefits & County Services

Public Benefits

Social Security Administration - (800) 772-1213

<https://www.ssa.gov/>

2099 Range Ave. Santa Rosa, CA 95401

SSA administers benefits like Retirement, Disability, Survivor, and Family, Medicare, and Social Security Income.

Covered California - (800) 300-1506

<https://www.coveredca.com/>

Covered California is a free service that connects Californians with brand-name health insurance under the Patient Protection and Affordable Care Act.

Partnership HealthPlan of CA - (800) 863-4155

<https://www.partnershiphp.org/Pages/PHC.aspx>

Partnership HealthPlan of California is a non-profit community-based health care organization. Partnership contracts with the state to administer Medi-Cal benefits through local providers to ensure members have access to high-quality health care.

County Services - <https://sonomacounty.ca.gov/>

Sonoma County Behavioral Health – 707-565-

6900 (Access Team) or (800) 870-8786

2235 Challenger Way, Santa Rosa, CA 95407

Sonoma County Behavioral Health provides mental health and substance use disorder services ranging from prevention, early intervention and treatment to aftercare and recovery. Services are provided directly or through partnerships with community-based agencies.

Economic Assistance Service Center

- 877-699-6868
- 707-565-5511 (South County)
- 707-565-3510 (East County)

2550 Paulin Dr, Santa Rosa, CA 95403

The Economic Assistance Division helps provide access to food, medical and dental care, shelter, and other supportive services for families and

individuals with low incomes, people who are unemployed or who have disabilities, and children in foster care.

SonomaWORKS & Job Link Office

- 707-565-5500
- 707-565-5511 (South County)

Get connected with local employers, job training, and workshops on resume writing and interview prep. Financial help such as SonomaWORKS and General Assistance may be available as well.

Maternal, Child, and Adolescent Health - 800-427-8982

463 Aviation Boulevard Santa Rosa, CA 95403

Sonoma County Maternal Child and Adolescent Health is dedicated to promoting physical, social, and emotional health and well-being for pregnant persons, children, adolescents, and their families through information, education, and resources.

Family, Youth & Children Services - 707-565-4300

1202 Apollo Way, Santa Rosa, CA 95407 Family, Youth and Children's Services serves families by working with a variety of community partners to provide supportive services that can reduce family stressors and provide needed support to families. Get help with foster care needs, child protective services, and more.

Adult and Aging Division – 707-565- 4636

3725 Westwind Blvd, Santa Rosa, CA 95403

Social Workers provide information and assistance to community members as a part of the Aging and Disability Resource Hub. Get help finding in-home care, transportation, meals and other supports.

Veterans Service Office - 707-565-5960

3725 Westwind Blvd, Santa Rosa, CA 95403

Get help understanding benefits available to veterans and their families.

Apply for new benefits or manage your benefits online at <https://benefitscal.com/>

Benefits Counseling

SSA, Disability, GA

Robby Moore (CCNWC) – Assistance applying and assessing eligibility for Cal Fresh, Medi-Cal, Cash Assistance (GA or SonomaWORKS), and client-centered benefits counseling.

(707) 308-4815 or rmoore@ccnwc.org
Contact Robby Moore for Outreach Schedule
ccnwc.org

SonomaWORKS - Cash Assistance for families with minor children who have little to no income. Apply online at benefitscal.com or in person at the SonomaWORKS/Job Link office.

(707) 565-5500
2227 Capricorn Way, Suite 100, Santa Rosa, CA 95407
sonomaworks.org

Disability Service & Legal Center – Assists consumers with information, explanations, examples, and options as they navigate the often confusing and complex public benefits programs such as SSDI, SSI, GA, and more.

(707) 528-2745
521 Mendocino Ave #5241, Santa Rosa, CA 95401
mydslc.org

Department of Rehabilitation (DOR) – Disability and benefits counseling (SSI/SSDI) to return to work or education. Serves individuals with disabilities or students (16+) with IEP, 504, or employment barriers.

(707) 576-2233
Justice Joseph Rattigan Building
50 D St #425, Santa Rosa, CA 95404
dor.ca.gov/home/REDistrict

CalFresh, Medi-Cal, WIC, & More

Aliados Health – Application assistance and enrollment services for Covered California, Medi-Cal and CalFresh. Certified Enrollment Counselors can help you apply for or renew your

health insurance and CalFresh benefits. This assistance is confidential.

707-792-7900
1310 Redwood Way, Ste 135, Petaluma, CA 94999
aliadoshealth.org

Alexander Valley Healthcare - Financial Services Department provides eligibility and application assistance for Covered California and Medi-Cal. Services are available for patients and non-patients.

(707) 894-4229
6 Tarman Drive, Cloverdale, CA 95425
alexandervalleyhealthcare.org

Alliance Medical Center - Offers WIC services in northern Sonoma County, with sites in Windsor, Healdsburg, and Cloverdale.

(707) 431-0831 | wic-info@alliancemed.org
1381 University St. Healdsburg, CA 95448
alliancemed.org

Catholic Charities – Assistance enrolling in CalFresh or Medi-Cal via a trained bilingual outreach team. Email benefits@srcharities.org to get started.

987 Airway Court Santa Rosa, California 95403
(707) 528-8712 or benefits@ccnwc.org
ccnwc.org

Face to Face - Comprehensive case management, benefits, basic needs assistance and counseling provided at no-cost to individuals living with HIV or AIDS.

707-544-1581
873 Second Street Santa Rosa, CA 95404
f2f.org

HICAP – Free, Unbiased Medicare Counseling, Advocacy & Education about Medicare. Call or book online to arrange a 1-on-1 counseling session.

707-526-4108 | hicapinfo@sasnb.org
1129 Industrial Ave, Suite 201 Petaluma, CA
94954
senioradvocacyservices.org

Petaluma Health Center – Certified Enrollment Counselors (CECs) assess and enroll patients in various programs such as Covered California, Medi-Cal, Medicare, CMSP, Healthy Families, CalFresh and others.

707-559-7500
1179 North McDowell Blvd Petaluma, CA 94954
phealthcenter.org

Redwood Empire Food Bank - Food Connections Resource Center can help with applications for CalFresh, SUN Bucks, emergency food, and other useful resources.

707-523-7903 | fc@refb.org
3990 Brickway Boulevard Santa Rosa, CA 95403
refb.org

Santa Rosa Community Health – Assistance applying for Medi-Cal, CalFresh, and Covered California. Ask for help at your next appointment or call to schedule an appointment with an Access Navigator.

707-303-3600
3569 Round Barn Circle Santa Rosa, CA 95403
srhealth.org

Sonoma County Economic Assistance Division
– Help applying for or renewing Medi-Cal & County Medical Services Program (CMSP), Covered California, CalFresh/EBT, at no cost.

(877) 699-6868
Santa Rosa Office - 2550 Paulin Drive Santa Rosa, CA 94503
Petaluma Office - 5350 Old Redwood Highway, #100 Petaluma, CA 94954
sonomacounty.ca.gov

Sonoma County Indian Health Project - Eligibility Workers and Enrollment Counselors available to assist SCIHP clients with application and eligibility process for Medi-Cal, WIC, and

Covered California. Services offered at no-cost to verified Native Americans/Indigenous people.

(707) 521-4500
144 Stony Point Road Santa Rosa, CA 95401
scihp.org

Sonoma Valley Community Health Centers - Certified Enrollment Counselors can assess eligibility and assist with enrollment in Covered California, Medi-Cal, CMSP, CalFresh, and more.

707-939-6070 | eligibility@svchc.org
19270 Sonoma Highway Sonoma, CA 95476
svchc.org

The Living Room – Resources for CalFresh, Medi-Cal, WIC, EBT, 10am-1:30pm on the 2nd & 4th Thursday of each month. Serves women and children.

(707) 579-0138 | info@thelivingroomsc.org
1335 N Dutton Ave, Santa Rosa, CA 95401
thelivingroomsc.org

Veterans Service Office - Get help understanding benefits available to veterans and their families.

707-565-5960
3725 Westwind Blvd First Floor Santa Rosa, CA 95402
sonomacounty.ca.gov

West County Health Centers - Free application assistance for Medi-Cal, Covered California Exchange Plans, and CalFresh for established patients and community members for Covered California Open Enrollment. Go to wchealth.org for locations.

707-824-3391
wchealth.org

Emergency Utility & Rental Assistance Programs

Gas & Electricity

California Alternate Rates for Energy (CARE) - The California Alternate Rates for Energy (CARE) program is a monthly discount of 20% or more on gas and electricity. Eligibility is based on household income.

Family Electric Rate Assistance (FERA) - The Family Electric Rate Assistance (FERA) program helps eligible customers pay their energy bill. Eligible customers get an 18% monthly discount on electric rates. Participants must be a household with three or more people.

Medical Baseline Program - The Medical Baseline Program assists residential customers who depend on power for certain medical needs. To qualify, a full-time resident in your home must have a qualifying medical condition and/or require use of a qualifying medical device to treat ongoing medical conditions.

Low Income Home Energy Assistance Program (LIHEAP) - LIHEAP can offer a one-time payment to help you pay your past-due heating or cooling bills.

Arrearage Management Plan (AMP) - The Arrearage Management Plan (AMP) is a debt forgiveness plan for eligible residential customers enrolled in CARE or FERA.

Relief for Energy Assistance through Community Help (REACH) - The REACH program helps you pay for energy during a crisis. If you received a disconnection notice, you may qualify for up to \$300 toward your past due bill from PG&E's contribution to REACH.

Apply for assistance online at <https://www.pge.com/>.

North Coast Energy Services (NCES) - Coordinates energy bill assistance programs (HEAP & CARE) for low-income residents in Sonoma County.

1-800-233-4480 | <https://nces.org/>
1100 Coddington Center #1, Santa Rosa, CA 95401
Mon-Fri, 9am-5pm

Financial Assistance

Seasons of Sharing - One-time financial assistance with housing (rent, mortgage, deposit) as well as other critical needs for Sonoma County residents. Contact CAN for more information about eligibility criteria and availability.

Community Action Network (CAN) - (707) 544-6911
2250 Northpoint Pkwy, Santa Rosa, CA 95407
Mon-Fri, 9am-5pm
(707) 544-6911 | <https://www.capsonoma.org/>

Keep People Housed - Free financial assistance and legal support to eligible households. Support may include help with rent, utilities, eviction notices, or other emergency needs.

Apply Online: <https://keeppeoplehoused.org/>
707-244-9685 | KPH@cots.org

Rapid Rehousing (Catholic Charities) - The Rapid Rehousing program provided through Catholic Charities may assist with the following:

- 100% of Deposit
- 100% of 1st Month of Rent
- 70% of 2nd Month of Rent
- 50% of 3rd Month of Rent

Applicants must be currently unhoused or at-risk of losing housing to qualify for assistance. Funds available to Santa Rosa residents only.

707-978-8329 | host@ccnwc.org
<https://ccnwc.org/>
By appointment only

Petaluma People Services Center - Provides one-time rental assistance to those in need with household incomes at or below 80% Area Medium Income. Proof of income required.

1500 Petaluma Blvd S. Petaluma, CA 94952
(707) 765-8488 | CARES@petalumapeople.org
<https://petalumapeople.org/>

Employment Services

Sonoma County Job Link - Free career services for Sonoma County residents, including job search tools, career development, job fairs, and referrals for adults 18+. Youth 16–24 can access education and employment support, including paid internships and summer work experience.

2227 Capricorn Way Suite #100,
Santa Rosa, CA 95407
(707) 565-5550 | joblink@schsd.org
joblinksonoma.org

SonomaWORKS – Provides temporary cash assistance for low-income families with minor children. Services include a monthly cash grant for CalWORKS (TANF), CalFresh, and Medi-Cal, childcare, transportation help, job search assistance, and more.

2227 Capricorn Way, Suite 100,
Santa Rosa, CA 95407
(707) 565-5500 | www.benefitscal.com
sonomacounty.ca.gov

Department of Rehabilitation (DOR) – Connects job seekers with disabilities with hiring employers, assistive technology, job training and tools, and other services to maintain long-term independence. Employment obtained through DOR does not impact SSI/SSDI benefits.

Justice Joseph Rattigan Building
50 D St #425 Santa Rosa, CA 95404
(707) 576-2233 | dor.ca.gov

Goodwill Workforce Development - Employment service programs available to individuals receiving TANF who are referred by SonomaWORKS. Programs include job search services, transitional work, learning enhancement, and temporary employment.

651 Yolanda Avenue Santa Rosa, CA 95404
707-523-0550 | programs@gire.org
gire.org

My Pathway Program – Supported employment services, skill development, and paid work experience for youth ages 16-24.

651 Yolanda Avenue Santa Rosa, CA 95404
707-523-0550 | programs@gire.org
gire.org

GoodAttire by Goodwill – Free interview-appropriate clothing for job seekers. Job seekers must be referred through a community-based organization or social service agency partnering with Goodwill.

651 Yolanda Avenue Santa Rosa, CA 95404
707-523-0550 | programs@gire.org
gire.org

North Bay Regional Center - Supported employment services available to individuals with development disabilities. Services can range from participation in structured work programs, Supported Employment Services or competitive employment.

520 Mendocino Ave, Santa Rosa, CA 95401
(707) 569-2000 | northbay@nbrc.net
nbrc.net

Ticket to Work (SSA) – Connects you with free employment services to help eliminate or reduce your dependence on SSDI and/or SSI cash benefits. Services include career counseling, vocational rehabilitation, and job placement and training from authorized service providers.

1-866-968-7842 | TicketToWork@ssa.gov
1-866-833-2967 (TTY)
choosework.ssa.gov

Emergency Shelters & Day Centers

Day Centers

Caritas Drop-in Center – A dignity center for unhoused community, open Mon-Fri 8am-4pm. Services include showers, laundry, clothing and toiletries, shelter referrals, and more. Once yearly intake required to access facilities.

301 6th St. STE 107 Santa Rosa, CA 95401

Intakes available Mon-Fri, 9am-2pm.

(707) 308-4684 | host@ccnwc.org

ccnwc.org

The Living Room - A service hub for women, women with children, and the gender expansive community. Services include resources, peer support, access to an on-site computer lab, benefits counseling, immigration resources, childcare, and more.

1335 North Dutton Ave. Santa Rosa, CA 95401

Mon-Wed & Fri, 9am-3pm, Thu, 9am-1:30pm

707-579-0138 | info@thelivingroomsc.org

thelivingroomsc.org

SOS Unity Kitchen - Offers a day program for individuals in need. Services include showers, laundry, meals, and hygiene items.

17400 Sonoma Highway Sonoma, CA 95476

Mon-Fri, 9am-1pm

707-939-6777 | office@sonomaovernightsupport.org

sonomaovernightsupport.org

Wellness & Advocacy Center – a non-profit, peer-operated mental health center offering one-on-one peer support, support groups, social activities, an open art studio, a computer lab, and showers and laundry.

2245 Challenger Way #104, Santa Rosa, CA 95407

(707) 565-7800 | info@westcountyservices.org

M, T, W, F, 9am-4pm, Wed 12pm-4pm

westcountyservices.org

Emergency Shelters

Sam Jones Hall - A 180-day (co-ed) emergency shelter available to single adults 18+. Waitlist can be accessed at Caritas Drop-in Center.

Intakes available Mon-Wed & Fri 8am-4pm.

707-308-4684 | host@ccnwc.org

ccnwc.org

Caritas Family Center - A 180-day (co-ed) emergency shelter available to families with children aged 0-18 and/or within 3rd trimester of pregnancy.

301 6th St. Santa Rosa, CA 95401

707-542-5426 | info@ccnwc.org

ccnwc.org

Safe Parking - 180-day (co-ed) parking lot where residents 18+ who are living in their cars can park safely and legally. Waitlist can be accessed at Caritas Drop-in Center.

(707) 308-4684 | host@ccnwc.org

ccnwc.org

COTS Mary Isaak's Center - 180-day (co-ed) emergency shelter available to single adults located in Petaluma.

900 Hopper St, Petaluma, CA 94952

Intakes available Mon-Fri, 12:30pm-4pm & 5pm-6pm

(707) 765-6530 | info@cots.org

cots.org

COTS Kids' First Family Shelter – 180-day (co-ed) emergency shelter available to families with children 0-18 and/or within 3rd trimester of pregnancy.

1500 Petaluma Blvd S, Petaluma CA 94952

(707) 765-6530 | info@cots.org

cots.org

Redwood Gospel Mission - 30-day clean and sober emergency shelter for adult men assigned male at birth. Photo ID required for entry. 290s permitted.

Rose Women's Shelter – 30-day clean and sober emergency shelter for adult women assigned female at birth and women with children. Photo ID required for entry.

101 6th St, Santa Rosa, CA 95401

Intakes available Mon-Fri, 11am

(707) 542-4817 | rgm.org

Sloan House - A clean and sober 22-bed shelter that offers temporary housing and housing case management for women and their children. The maximum stay at Sloan House is 180 days/6 months. Intakes available daily.

2250 Northpoint Pkwy, Santa Rosa, CA 95407

(707) 569-0615 | capsonoma.org

West County Shelter & Navigation Site - West County Shelter is a co-ed shelter available to adults in the West County area. 290s permitted. Pets permitted.

16390 Main St. Guerneville, CA 95446

(707) 823-1640 | info@westcountyservices.org

westcountyservices.org

Transitional Housing Programs

Interfaith Shelter Network - Offers various transitional housing programs and wraparound services (case management, therapy, housing navigation) to individuals and families experiencing homelessness. CES assessment required; IFSN can assist with intake.

Programs Include:

- **Family Program:** For families with CPS involvement
- **TAY Housing:** For former foster youth (ages 18–24)
- **SRJC Housing:** For referred SRJC students
- **Disabled Housing:** For individuals with documented disabilities

2455 Bennett Valley Rd Suite C200
Santa Rosa, CA 95404
(707) 546-7907 | info@ifsn.org
ifsn.org

Caritas Transitional Residential Program (TRP) - Up to 2 years of supported housing for adults referred from Sam Jones Hall Shelter. Residents must volunteer weekly at Drop-in Center and participate in case planning toward permanent housing.

301 6th St. Suite 108 Santa Rosa, CA 95401
(707) 978-8329 | host@ccnwc.org
ccnwc.org

Community Action Network: Giffen's House - A one-year trauma-informed housing program for women and women with children. Offers parenting support, financial literacy, life skills workshops, and case management. Rent and deposit based on 30% of tenant's income.

2250 Northpoint Pkwy, Santa Rosa, CA 95407
(707) 569-0615 | capsonoma.org

Nation's Finest – Transitional Housing for Veterans - Clinical-model housing for homeless veterans (up to 2 years) offering mental health care, job support, legal services, and more. DD214, income verification, and background check required.

444 10th St #102
Santa Rosa, CA 95401 (Office)
(707) 578-8387 | nationsfinest.org

YWCA SAFE House - Confidential emergency housing for women and children fleeing domestic violence. Offers safety planning and crisis support 24/7. Call the Crisis Hotline to discuss options and residency.

811 3rd St, Santa Rosa, CA 95404 (Office)
24/7 Crisis Hotline: (707) 546-1234
ywcasc.org

Rohnert Park

Labath Landing – 60-unit interim housing with onsite services (mental health counseling, job training) for chronically homeless individuals with physical or mental health barriers. CES referral required.

(866) 542-5480 | info@homefirstscc.org
6050 Labath Ave, Rohnert Park, CA 94928
homefirstscc.org

Programas de Vivienda con Apoyo

Tenga en cuenta que los programas de vivienda con apoyo generalmente requieren una referencia + diagnóstico del Departamento de Salud Conductual del Condado de Sonoma (SCBH). Comuníquese con el Equipo de Acceso del Condado de Sonoma al (707) 565-6900 o (800) 870-8786 para programar una evaluación.

Bridge Housing – Vivienda temporal y estructurada con acceso a apoyo médico y clínico las 24 horas del día, los 7 días de la semana, para personas con necesidades complejas de salud conductual que están en proceso de salir de la falta de vivienda.

440 Arrowood Drive Santa Rosa, CA 95407
(707)-565-3319 | DHS-BH-BridgeHousing@Sonoma-County.org

Buckelew Programs – Programas de vivienda con apoyo para residentes del Condado de Sonoma que viven de forma independiente o en vivienda compartida y que tienen trastornos de salud conductual/SUD, están en transición desde centros de atención, involucrados en el sistema judicial o experimentando sus primeros desafíos de salud conductual. Los programas incluyen Vivienda Independiente (SCIL/ISHP), Forensic ACT (FACT), Jóvenes en Transición (TAY) y el Equipo Colaborativo de Tratamiento y Recuperación (CTRT). Se requiere referencia + diagnóstico del SCBH.

2235 Mercury Way Suite 107 Santa Rosa, CA 95407
(707)-571-8452 | info@Buckelew.org
buckelew.org

Hammock Homes – Vivienda a corto plazo, vivienda de transición para personas que salen de la cárcel o del hospital, entornos de vida sobria para quienes salen de centros de tratamiento, vivienda puente con apoyo, navegación de vivienda y gestión mejorada de atención.

(707)-563-9936 | info@hammockhh.com
hammockhh.com

Community Support Network: A Step Up-Cotati - Programa residencial de 3 a 12 meses para adultos de 18 a 59 años con problemas de salud conductual o adicciones. Entorno estructurado con apoyo las 24 horas y grupos de recuperación diarios. Se requiere referencia a través de SCBH.

1410 Guerneville Road, Suite 14 Santa Rosa, CA 95403
(707) 575-0979 | info@csn-mh.com
communitysupportnet.org

Community Support Network: Bridges Transitional Housing – Hogar transicional con 10 camas que ayuda a residentes de 18 a 59 años a prepararse para la vida independiente, incluyendo habilidades como manejo del dinero y acceso a recursos. Se requiere referencia a través de SCBH.

1410 Guerneville Road, Suite 14 Santa Rosa, CA 95403
(707) 575-0979 | info@csn-mh.com
communitysupportnet.org

Community Support Network: Hope House – Hogar de cuidado y alojamiento con 12 camas para hombres conservados de 18 a 59 años que necesitan un nivel de atención más bajo. Incluye personal las 24 horas y apoyo del equipo Telecare ACT. Se requiere referencia a través de SCBH.

1410 Guerneville Road, Suite 14 Santa Rosa, CA 95403
(707) 575-0979 | info@csn-mh.com
communitysupportnet.org

Community Support Network: Opportunity House – Refugio temporal con 13 camas para personas sin vivienda de 18 a 59 años o en riesgo de quedarse sin hogar. La estadía típica es de 60 días, con posibles extensiones. Se requiere referencia a través de SCBH.

1410 Guerneville Road, Suite 14 Santa Rosa, CA 95403
(707) 575-0979 | info@csn-mh.com
communitysupportnet.org

SHARE Sonoma: Community Housing Program – Administra viviendas compartidas en casas comunitarias vacías para personas que experimentan inestabilidad habitacional a largo plazo. Incluye manejo de casos y servicios de apoyo. La renta se paga a un administrador de propiedades externo.

2901 Cleveland Ave., Suite 204, Santa Rosa 95401
(707)-766-8800 | info@sharesonomacounty.org
sharesonomacounty.org

North Bay Regional Center: Supported Living Services (SLS) - Ofrece apoyo flexible y a largo plazo para adultos con discapacidades del desarrollo que viven en hogares propios o arrendados, promoviendo la independencia, la integración comunitaria y la elección personal.

520 Mendocino Avenue Santa Rosa, CA 95401
(707) 569-2000 | Northbay@nbrc.net
nbrc.net

COTS Community Housing Programs – COTS ofrece una variedad de opciones de vivienda permanente con apoyo para individuos y familias en todo el Condado de Sonoma.

900 Hopper, Petaluma, CA 94953
(707) 765-6530 | info@cots.org
cots.org

Are you currently  homeless and looking for housing solutions?

HOMEFIRST
Where Homelessness Ends™

The Sonoma County Coordinated Entry System, operated by HomeFirst, matches people experiencing homelessness who are most in need of assistance to available supportive housing programs.

You can access the system at any of the points below. Just ask for a Coordinated Entry Assessment.

You can access the system through any provider below:

Caritas Drop In Center

301 6th Street (Corner of Morgan & 6th), Santa Rosa
Tues-Wed 1P-4PM, or call for appointment: 707-978-8329
host@srcharities.org

**TLC Children and Family Services
(Transition Aged Youth 18-24 or Transition Aged Youth with children)**

821 Mendocino Ave., Santa Rosa, CA 95401
Drop In Thursdays 1-3PM
Or call for an appointment: 707-480-9541

Face 2 Face (HIV services)

873 2nd Street, Santa Rosa, CA 95404
Call for an appointment: 707-544-1581

Nation's Finest (Veterans)

444 10th Street, suite 102, Santa Rosa, CA 95401
Monday-Friday | 8:00 AM-5:00 PM
or call for an appointment: 1-833-468-9676

Interfaith Shelter Network

Call for an appointment: 707-546-7907, ext. 101

Homeless Outreach Team, Victim's Services

(For victims of crime)
Call for an appointment: 707-565-8260

Russian River Health Center

16312 3rd St., Guerneville, CA 95446
Call for an appointment: 707-824-3398

West County Community Services Sebastopol Outreach

(Sebastopol community only)
Call for an appointment: 707-888-3804

Reach for Home

443 Hudson Street, Healdsburg CA 95448
Call for an appointment: 707-433-6161
info@reachforhome.org

Corazon Healdsburg

16003 Healdsburg Avenue, Healdsburg
Mon-Fri 10AM-5PM (By appointment only)
Or call for an appointment: 707-615-4567

Downtown Streets Team

(Serving People of South County)
Call for an appointment: 707-806-9066

COTS Mary Isaak Center

900 Hopper Street, Petaluma, CA 94952
Call for an appointment: 707-765-6530 ext. 207

HomeFirst Petaluma Outreach Team

(South County community only)
Call for an appointment: 707-277-1407

Homeless Action Sonoma, Inc

Call for an appointment: 707-991-0455
hassonomaorg@gmail.com

Rohnert Park HOST (Rohnert Park community only)

Call for an appointment: 707-978-8329
hostrp@srcharities.org



Having problems getting an assessment?
Contact HomeFirst today!



865.542.5480

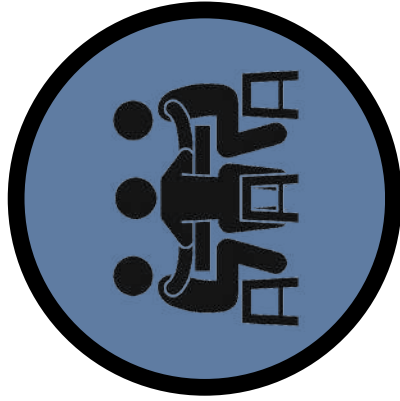


ce@homefirstsc.org



Sonoma County Coordinated Entry System

Access Points



Assessment



By-Name-List



Housing Referrals
Prioritized by Need

Participant FAQs about the Sonoma County Coordinated Entry System

1. What is a Coordinated Entry System (CES)?

- Coordinated Entry matches people experiencing homelessness to available housing programs. It prioritizes those who are most in need of assistance.
- Referrals are made only to permanent housing, not shelters.

2. What is a CES Assessment?

- Used to determine eligibility for referrals to homeless permanent housing services.
- Places you on a centralized By-Names-List so you don't have to apply program by program.
- Includes to the Vulnerability Index Survey (VI-SPDAT), a standard assessment tool used to measure a person's vulnerability and housing needs.



Matches you with housing services that meet your needs when they are available, although an assessment does not guarantee a referral.

3. What is the Sonoma County Coordinated Entry System

By-Name-List?

- The By-Name-List is a list of individuals, families, and transitional age youth who are experiencing homelessness prioritized by vulnerability.
- The By-Name-List is a dynamic waiting list and does not guarantee referrals to any particular service or program.
- The most vulnerable, eligible, and most in need will be connected to available housing programs first.
- If you do not accept the housing referral offered to you, you will maintain your placement on the By-Name-List and will be offered the next eligible referral.
- The By-Name-List is stored in the Homeless Management Information System, which is not accessible to the public.

4. I've completed the CES Assessment. What should I do now?

- Keep your contact and location information up to date with an Access Point
- Stay in contact with a CES Access Point, shelter, or outreach team every 90 days to maintain your active status on the By-Name-List and eligibility for housing referrals.
- Update your CES Assessment annually or when a major life event occurs.
- Continue to pursue other housing options, services, and benefits. Many people who are on the list will NOT be offered a housing opportunity or will wait a very long time for a referral. This is currently due to the lack of housing opportunities.

5. What are my rights as a participant in Sonoma County CES?

- The CES, Access Points and Cooperating Agencies must comply with the nondiscrimination provisions of federal civil rights laws, which bar discrimination on the basis of race, color, religion, national origin, sex, actual or perceived sexual orientation or gender identity, disability, familial status, marital status, citizenship (or lack thereof).
- Depending on eligibility, cooperating agencies may refer a participant to a more appropriate agency.
- You have the option for your information to be stored on the By-Names-List anonymously, and it can be removed at any time.
- You can register for the Coordinated Entry System regardless of your legal status. Access points and Cooperating Agencies have assistance in Spanish.

6. How do I submit a complaint or grievance?

- Please contact the Coordinated Entry Operator HomeFirst at: ce@homefirstccc.org or 866-542-5480. HomeFirst does not have a say in housing decisions.

Affordable Housing Options

Coordinated Entry System (CES) – A streamlined system designed to assess the needs and strengths of any person experiencing or at imminent risk of becoming homeless and connect them to housing solutions. The system is designed to prioritize those most in need. Coordinated Entry can be accessed through multiple sites throughout Sonoma County.

866-542-5480 | ce@homefirstscc.org
homefirstscc.org/sonoma-county

Section 8 Housing Choice Voucher Program - A federal subsidy program that helps low-income families afford market-rate, private rental housing in the city limits of Santa Rosa. Voucher holders pay approximately 30–40% of their monthly income towards the rent. Waitlist is currently closed.

141 Stony Cir #210, Santa Rosa, CA 95401
(707) 565-7500 | sonomacounty.ca.gov/srcity.org/599/Housing-Choice-Voucher-Section-8

Burbank Housing – Provides a variety of affordable housing options for individuals/households of all sizes, seniors (55 and 65+), and farmworkers. Each property has its own management office with its own waitlist and specific income and household size requirements. Apply online at burbankhousing.org/our-properties.

1425 Corporate Center Parkway
Santa Rosa, CA 95407
(707) 526-9782 | info@burbankhousing.org
<https://burbankhousing.org/>

SHARE Sonoma: Home Share Program – Matches individuals (unhoused, at-risk of homelessness, or extremely low income) with elderly homeowners to allow homeowners to age in place with support.

2901 Cleveland Ave., Suite 204, Santa Rosa 95401
707-766-8800 | info@sharesonomacounty.org
sharesonomacounty.org

PEP Housing – Affordable housing for seniors 62+ with limited income. All units are fully handicap accessible and ADA compliant. Rent for HUD units is

based on 30% of adjusted gross income. All other units have a set rent of \$550 per month.

625 Acacia Lane Santa Rosa, CA 95409
707-762-2336 | pephousing.org

California Human Development – Offers affordable rental housing to farmworkers residing in Sonoma County. Fees vary based on property.

3150 Unocal Place #200 Santa Rosa, CA 95403
707-523-1155 | californiahumandevlopment.org

SRJC Student Housing – Affordable housing for SRJC students located on or near Santa Rosa campus. Students must be registered with a minimum of six (6) credit hours per semester to qualify.

Polly O'Meara Doyle Hall
1950 Armory Drive, Room 1002
Santa Rosa, CA 95401
707-535-3778 | info@srjchousing.com
housing.santarosa.edu

CAN Sonoma Low-income PSH – Low-income rentals for families whose income qualifies under the current federal guidelines. HUD vouchers are accepted.

2250 Northpoint Pkwy Santa Rosa, CA 95407
707-544-6911 Ext. 1083 | cspencer@capsonoma.org
sonomacan.org

TLC Young Adult Housing – Offers housing programs to current and former foster youth as well as young adults (16-25) experiencing homelessness.

1800 Hwy116 N Sebastopol, CA 95472
(707) 823-7300 | info@tlc4kids.org
tlc4kids.org

COTS Community Housing Programs – COTS offers affordable housing alongside light-touch supportive services in Petaluma.

900 Hopper, Petaluma, CA 94953
(707) 765-6530 | info@cots.org
cots.org



CITY OF SANTA ROSA

Complexes With Affordable Units

# TOTAL UNITS	# AFFORDABLE UNITS	NAME	ADDRESS	AREA	PHONE	HOUSEHOLD
120	18	38 Degrees North	2604 Petaluma Hill Road	SE	707-266-6042	All Ages
44	43	Acacia Lane Senior Apartments	657 Acacia Lane	NE	707-762-2336	62+
32	32	Alderbrook Heights Apartments	2220-2260 Brookwood Avenue	SE	707-544-4696	All Ages
148	148	Amorosa Village	1300 Pebblewood Drive	SW	707-526-1020	All Ages
8	8	Apple Valley Apartments	2862, 2866, 2870 and 2874 Apple Valley Lane	NW	707-526-1020	All Ages
4	4	Apple Valley Lane	2848 Apple Valley Lane	NW	Not Available	All Ages
70	69	Arroyo Point Apartments	1090 Jennings Avenue	NW	707-526-6141	All Ages
10	10	Aston Avenue	623 Aston Avenue	SE	707-544-6911	All Ages
20	20	Avalon Apartments	624 Avalon Avenue	SW	707-579-4286	All Ages
136	21	Aviara Apartments	1375 West College Avenue	NW	707-775-0687	All Ages
70	28	Bella Vita Apartments**	150 Butterfly Lane	SE	707-578-8840	All Ages
159	158	Bethlehem Tower	801 Tupper Street	SE	707-544-5560	62+
128	128	Cannery at Railroad Square*	3 West Third St	NW	707-852-1899	All Ages
64	63	Caritas Homes Phase I	340 7th Street	NE	707-526-9782	All Ages
68	68	Carrillo Place Apartments**	200 Cranbrook Way	SW	707-575-5508	All Ages
96	39	Cedar Grove Apartments**	3422 Santa Rosa Avenue	SE	707-710-8016	All Ages
120	118	Chelsea Gardens I and II	1220 McMinn Avenue and 919 Delport Avenue	SW	707-526-6849	All Ages
5	1	Clover Drive Townhomes	1137 Clover Drive	NW	Not Available	All Ages
5	5	Colgan Creek Apartments	1501 Patty Place	SW	707-620-1334	All Ages
84	83	Colgan Meadows Apartments	3000 Dutton Meadow	SW	707-575-7191	All Ages
164	164	College Creek*	2156 W. College Ave	NW	707-581-3326	All Ages
2	2	Country Manor Estates	1380 and 1382 Lance Drive	NW	707-545-6187	All Ages
49	49	Crossings at Santa Rosa	820 Jennings Avenue	NW	707-528-6290	All Ages
26	26	Crossings on Aston	1500 to 1555 John Richards Way	SE	707-486-5631	All Ages
79	78	Crossroads	1990 and 2030 Burbank Avenue	SW	707-890-6356	All Ages
120	120	Cypress Ridge Apartments	2239 Meda Avenue	SE	707-575-4108	All Ages
77	21	Del Corazon Apartments	1885 Sebastopol Rd	SW	707-581-0617	All Ages
206	206	Del Nido (All studios and 1 BR)	850 Russell Avenue	NW	707-542-2883	All Ages
35	34	Downtown Apartments	431 Beaver Street	NE	707-527-4006	All Ages
41	40	Dutton Flats	214 West 3rd Street	NW	707-486-6489	All Ages
2	2	Earle Street	439 and 441 Earle Street	SE	707-544-6911	All Ages
2	2	Franklin Park Place	1991 and 1995 Franklin Avenue	NE	Not Available	All Ages
24	2	Granite Place Apartments	1083 Jennings Avenue	NW	707-484-9693	All Ages
52	51	Gray's Meadow Apartments	2354 Meadow Way	SE	707-523-0886	All Ages
52	51	Humboldt Apartments	670 Seventh Street	NE	707-526-5620	All Ages
41	40	Jay's Place	2805 Park Meadow Drive	SW	707-284-2632	All Ages
55	54	Jennings Court Senior Apartments	1068 Jennings Avenue	NW	707-527-6028	62+
151	33	Kawana Springs Apartments*	500 Kawana Springs Rd	SE	707-360-0800	All Ages
56	55	Larkfield Oaks**	5255 Fulton Rd	NE	707-575-4544	All Ages
94	93	Laurel at Perennial Park Phase I	3575 Mendocino Avenue	NE	707-526-9782	62+
94	94	Laurel at Perennial Park Phase II	3575 Mendocino Avenue	NE	707-526-9782	62+
49	49	Lavell Village**	165 Lavell Village Cir.	NE	707-526-2717	All Ages
26	25	Linda Tunis Senior Apartments	600 Acacia Lane	NE	707-762-2336	62+
99	98	Mahonia Glen*	153 Calistoga Rd	NE	707-615-3351	All Ages
72	72	Malibu East Apartments**	3272 Santa Rosa Avenue	SE	707-542-2631	All Ages
24	12	Marvin Gardens	1111 and 1113 14th Street	NE	707-578-8840	62+
80	12	McBride Apartments	2350 McBride Lane	NW	707-578-0330	All Ages
107	105	Monte Vista Apartments	1409-1469 Range Avenue	NW	707-569-7488	All Ages
16	14	North Village I	2360 Fulton Road	NW	707-526-2500	All Ages
110	110	Northpoint Village I & II	2145 Stony Point Road	SW	707-5699490	All Ages
128	126	Olive Grove Apartments	1905-1985 Zinfandel Avenue	NW	707-575-7901	All Ages
46	45	Orchard Commons	811 Boyd Street	SW	707-317-8819	All Ages
29	29	Ortiz Plaza I **	5352 Old Redwood Highway	NE	707-293-9720	Farm Labor, All Ages
66	65	Panas Place Apartments	2450 Old Stony Point Road	SW	707-575-5272	All Ages
8	8	Papago Court	2852 and 2860 Apple Valley Lane	NW	707-526-1020	All Ages

L:\Trust\Affordable Housing Complexes - COSR (website posting)\COSR Complexes with Affordable Units.xlsx

* Properties in RED are newly constructed

** indicates properties outside of city limits



CITY OF SANTA ROSA

Complexes With Affordable Units

# TOTAL UNITS	# AFFORDABLE UNITS	NAME	ADDRESS	AREA	PHONE	HOUSEHOLD
40	40	Papago Court Apartments	2820-2838 Papago Court	NW	707-591-0611	All Ages
56	51	Parkwood Apartments	6867 Montecito Blvd	NE	707-526-1020	All Ages
48	47	Paulin Creek Apartments	Apple Valley Lane and W. Steele Lane	NW	707-578-7572	All Ages
200	199	Quail Run Apartments	1018 Bellevue Avenue	SE	707-568-3455	All Ages
78	78	Rosenberg Apartments	306 Mendocino Avenue	NE	707-544-0322	62+ or Special Needs
62	61	Rowan Court Apartments	2045 W. Steele Lane	NW	707-526-1020	All Ages
54	54	Sage Commons	6 & 80 College Ave.	NW	707-822-9000	All Ages
154	35	Santa Rosa Avenue Apartments*	2905 Santa Rosa Ave	SE	707-360-0800	All Ages
111	109	Santa Rosa Garden Apartments	4601 Montgomery Drive	SE	707-539-1109	All Ages
187	187	Silvercrest	1050 Third Street	NE	707-544-6766	62+
43	43	Sonoma Creekside	Sonoma Highway/Boas Drive	NE	707-538-2040	All Ages
60	59	Sonoma Gardens**	700 Rodeo Lane	SE	707-575-7586	All Ages
61	61	South Park Commons*	702 Bennett Valley Rd	SE	707-237-3627	All Ages
50	49	Stony Point Flats	2268 Stony Point Rd	SW	707-486-6489	All Ages
142	142	Stony Oaks Apartments	2542 Old Stony Point Road	SW	707-843-7511	All Ages
50	50	St. Vincent De Paul Commons	2400 Mendocino Ave	NE	707-584-1579	All Ages
99	98	Terracina at Santa Rosa Apartments	471 W. College Avenue	NW	707-703-1796	All Ages
20	1	The Farmstead at Lia Lane	1315 Lia Lane	SE	707-228-3966	All Ages
66	64	Tierra Springs Apartments	786 Kawana Springs Road and 1701-1705 Allan Way	SE	707-544-4696	All Ages
32	31	Timothy Commons	419 Timothy Road	SW	707-569-1652	All Ages
231	231	Valley Oak Park I & II	2600 Northcoast Street	NW	707-546-1797	All Ages
14	14	Veterans Village (Tiny Homes)	665 Russel Avenue	NE	707-584-5123	Veterans
49	48	Vigil Light Apartments	1945 Long Drive	NE	707-544-2810	62+ or Special Needs
232	47	Vineyard Creek Apartments	802 Vineyard Creek Drive	NW	707-542-1100	All Ages
190	189	Vintage at Bennett Valley	1401 Townview Avenue	SE	707-576-7772	55+
120	120	Vintage Park Senior Apartments	131-147 Colgan Avenue	SE	707-527-6719	62+
128	128	Vintage Zinfandel Senior Apts.	2037 Zinfandel Avenue	NW	707-528-1971	55+
104	104	Walnut Grove Apartments	450 Stony Point Road	NW	707-528-2677	All Ages
2	2	Walraven	2840 Papago Court	NW	707-591-0611	All Ages
40	40	West Avenue Apartments	1400 West Ave	SW	707-5784337	All Ages
52	52	West Oaks Apartments	2594 Guerneville Road	NW	707-591-9584	All Ages
44	44	Windham Village	1101 Prospect Avenue	NE	707-538-5113	62+
6	5	Windham Village/Randall Lane	Randall Lane	NE	707-538-5113	All Ages
55	50	Woodcreek Village	101 Boas Drive/Sonoma Highway	NE	707-538-2490	All Ages
6,553	5,584	Total Affordable Units				
		* Properties in RED are newly constructed				
		** indicates properties outside of city limits				

L:\Trust\Affordable Housing Complexes - COSR (website posting)\COSR Complexes with Affordable Units.xlsx

* Properties in RED are newly constructed

** indicates properties outside of city limits

Family Violence

YWCA – Confidential support for victims and survivors of domestic violence, regardless of gender or sexual orientation. Services include a 24/7 hotline, a secure 60-day Safe House for women and children, housing assistance, court support, and the Encore Program—a two-year follow-up initiative offering continued support to promote long-term independence.

24/7 Domestic Violence Hotline: (707) 546-1234.

811 3rd St. Santa Rosa, CA 95404

(707) 303-8411 | therapy@ywcasc.org

ywcasc.org

Family Justice Center - Offers safety planning, safe shelter, assistance or referrals with restraining orders, advocacy, immigration assistance, court accompaniment, survivor groups, and more.

2755 Mendocino Ave, Santa Rosa, CA 95403

(707) 565-8255 | fjcs.org

Family Youth & Children's Services – Responds to reports of child abuse or neglect. Any individual can call our hotline to report any suspected child abuse. All reports are confidential.

Child Protection Hotline: (707) 565-4304 or (800) 870-7064.

1202 Apollo Way Santa Rosa, CA 95407

(707) 565-4300 | sonomacounty.ca.gov

Cal-FURS (Family Urgent Response System) – A statewide hotline as well as local mobile response teams to provide immediate trauma-informed support to current and former foster youth and their caregivers.

833-939-3877 | info@cal-furs.org

cal-furs.org

Adult Protective Services - Adult Protective Services (APS) accepts and investigates reports of suspected abuse or neglect involving older adults age 60+ and adults with disabilities ages 18- 59.

Adult Protection Hotline: (707) 565-5940 or (800) 667-0404 (24 hours)

3725 Westwind Blvd First Flr, Santa Rosa, CA 95403

sonomacounty.ca.gov

Verity - Sexual assault prevention, intervention & healing for victims/survivors of sexual assault. Free, confidential trauma counseling to adults, teens, adolescents, and children 6 and older.

1311 W Steele Ln, Santa Rosa, CA 95403

(707) 545-7270 | ourverity.org

Redemption House of the Bay Area - Support, resources, mentoring, and community connection for victims and survivors of human trafficking. Services include one-on-one interventions with survivors, bi-monthly support groups at a confidential location, street outreach, and community education.

(707) 697-2099

info@redemptionhouseofthebayarea.org

redemptionhouseofthebayarea.org

Homeless Outreach Services Team (HOST) - Support, resource navigation, shelter referrals and dignity services to unhoused and/or victims at-risk of homelessness. Relocation services: a free Greyhound bus-ticket to a safe location anywhere in the US where permanent housing is available.

(707) 978-8329 | host@ccnwc.org

301 6th St. Suite 108 Santa Rosa, CA 95401

<https://ccnwc.org/>

Ruthless Kindness - Free tele-support to at-risk individuals and families with animals and helps to coordinate temporary boarding and foster care for the animals of people in crisis, as space allows.

Box 301, 200 S Main St Ste 130, Sebastopol, CA 95472

(707) 299-9781 | info@ruthlesskindness.org

ruthlesskindness.org

Family Law Facilitator & Self-Help Center - Free legal and procedural help with restraining orders, annulment, divorce, child custody, legal separation, and more.

3055 Cleveland Ave. Santa Rosa CA 95403

(707) 521-6545 | selfhelp@sonomacourt.org

sonoma.courts.ca.gov/self-help

Legal-Aid of Sonoma County – Legal support obtaining protective orders. SAFE legal services also provide victims access to shelter, money for food & necessities, physical & mental healthcare and transportation.

144 S E St #100, Santa Rosa, CA 95404

(707) 542-1290 | info@legallaidsc.com

legallaidsc.org

Men Evolving Non-Violently - A peer-run support resource designed to teach men how to change abusive and harmful behavior. M.E.N. maintains a telephone helpline, facilitates workshops, and regularly consults with a licensed professional.

<https://sonomacountymen.org/>

(707) 528-2636 | info@sonomacountymen.org

Fair Housing Laws

Fair Housing laws protect your right to live in the housing of your choice. These laws prohibit housing discrimination based on: race, color, religion, marital status, national origin, disability, family status (minor children), sexual orientation, gender/gender identity, source of income or arbitrary reasons.

Fair Housing Advocates of Sonoma County

*A Division of
Fair Housing
Advocates of
Northern California*

Contact us:

Tel: (415) 457-5025
Toll free: (877) 285-2935
TDD: (800) 735-2922
www.fairhousingnorcal.org



Se habla español



Fair Housing Services in Sonoma County

**Fair Housing Advocates of Sonoma County
is currently offering comprehensive fair housing
services in the County of Sonoma and
the City of Santa Rosa.**

***(Residents of Petaluma, please call Petaluma
People Services Center.)***

Our services:

-  Intake, counseling and investigation of housing discrimination complaints
-  Mediations with housing providers on fair housing matters
-  Referral and support when filing a complaint or lawsuit
-  Assistance with reasonable accommodation/modification requests for people with disabilities
-  Education programs for tenants and housing providers
-  Foreclosure prevention counseling

Call us if...

-  You believe you are denied housing because of your race, religion, ethnicity, disability, source of income, gender/gender identity, sexual orientation, because you have children, or for any other arbitrary reason.
-  You are denied housing or charged a higher security deposit because you have children, or steered to certain parts of a complex.
-  You are asked about your immigration status or citizenship.
-  Your prospective landlord tells you he doesn't allow more than 3 people in a two bedroom unit.
-  You are turned away because you have a service or companion animal, or you are denied a request for a reasonable accommodation or modification.
-  Your complex has overly restrictive rules for children.
-  Your landlord makes repairs only for tenants of a certain ethnic background or race.
-  Your housing provider makes inappropriate sexual advances.

Hot Meals in Sonoma County - Breakfast, Lunch & Dinner



SANTA ROSA/SEBASTOPOL

CHURCH OF THE INCARNATION

550 Mendocino Ave. Santa Rosa, CA 95404

(707) 579-2604 or incarnationsantarosa.org

- **Open Table Breakfast :** Sundays, 6am-7am
- **Lunch:** Brown bags available

COMMUNITY CHURCH OF SEBASTOPOL

1000 Gravenstein Hwy North, Sebastopol, CA 94952

(707) 823-2484 or office@uccseb.org

- **Lunch:** 2nd Saturday of the month, 11:30am-1pm

SEBASTOPOL CHRISTIAN CHURCH

7433 Bodega Ave, Sebastopol, CA 95472

707-823-8242 or sebchristian.com

- **Breakfast:** Mon & Thu, 6:30am-11am
- **Lunch:** Brown bags available

ST. STEPHEN'S EPISCOPAL CHURCH

500 Robinson Rd. Sebastopol, CA 95472

707-823-3281 or office@StStephensSebastopol.org

- **Lunch:** 3rd Saturday of the month, 12pm-1pm

ST. VINCENT DE PAUL DINING ROOM

610 Wilson St. Santa Rosa, CA 95401

(707) 584-1579 or info@svdp-sonoma.org

- **Lunch:** Daily, 11:30am-12:30pm

REDWOOD GOSPEL MISSION

101 6th Street Santa Rosa, CA 95401

707-542-4817 or rgm.org

- **Breakfast & Devotion:** Daily, 6:15am
- **Dinner & Evening Chapel:** Daily, 6pm

Apply for CalFresh online at benefitscal.com or go to your local HSD Economic Assistance Office; Mon-Fri, 8am-3:30pm at 2550 Paulin Dr. Santa Rosa, CA 95403.

SANTA ROSA/SEBASTOPOL

THE LIVING ROOM - WOMEN ONLY

1335 North Dutton Santa Rosa 95401

707-579-0138 or info@thelivingroomsc.org

- **Lunch:** Mon-Fri, 10am-1pm

THE UNITARIAN UNIVERSALIST CONGREGATION

547 Mendocino Ave. Santa Rosa, CA 95401

(707) 568-5381 or uusantarosa.org

- **Breakfast:** Saturdays, 7am-8am

VOICES YOUTH CENTER - TAY ONLY

714 Mendocino Ave. Santa Rosa, CA 95401

707-579-4327 or voicesyouthcenter.org

- **Community Kitchen:** Tue-Fri, 1pm-6pm

PETALUMA/SONOMA

COTS - MARY'S TABLE

900 Hopper St. Petaluma, CA 94952

(707) 765-6530 or info@cots.org

- **Lunch:** Daily, 11:30am-12:30pm
- **Dinner:** Daily, 5pm-6pm

SONOMA OVERNIGHT SUPPORT

17400 Sonoma Hwy, Sonoma, CA 95476

(707) 939-6777 or office@sonomaovernightsupport.org

- **Breakfast & Lunch:** Mon-Fri, 9am-1pm

VINTAGE HOUSE SOUP'S ON

264 First Street East. Sonoma, CA 95476

707-996-0311 or info@vintagehouse.org

- **Lunch:** Fridays, 11am-1pm

Need more help? Contact the Redwood Empire Food Bank's **Food Connections Resource Center** at 707-523-7903 or go to refb.org to find a distribution site near you.



Whole Person Care in Sonoma County

Enhanced Care Management & Outpatient Services

Who is eligible for Whole Person Care?

- Individuals experiencing homelessness who have at least one complex physical, behavioral, or developmental health need
- Individuals who are considered high utilizers of care, including those who have had 5+ emergency department visits or 3+ unplanned hospital or short-term skilled nursing facility stays in the last 6 months, or those who have been identified by their health plan as having a pattern of high utilization that could have been avoided
- Individuals with moderate to serious mental illness or substance use disorder who are experiencing at least one complex social factor and meet additional criteria
- Must have Medi-Cal or be Medi-Cal eligible

Enhanced Care Management includes outreach, support in goal setting, and referrals in the areas of:

- Behavioral Health
- Physical Health
- Finances
- Housing Resources
- Social Supports

Outpatient Services include mental health treatment & case management



To make a referral to Whole Person Care, please complete a referral form and signed release of information and send to:

DHS-WPC-
Referrals@sonoma-
county.org

Searching for Housing Online:

1. Zillow - <https://www.zillow.com/>
2. Apartments.com - <https://www.apartments.com/>
3. Trulia - <https://www.trulia.com/>
4. Realtor.com - <https://www.realtor.com/>
5. Rent - <https://www.rent.com/>
6. Hotpads - <https://hotpads.com/>
7. Homes.com - <https://www.homes.com/>
8. Redfin - <https://www.redfin.com/>
9. Rocket Homes - <https://www.rockethomes.com/>
10. Movoto - <https://www.movoto.com/>
11. Roommates.com - <https://www.roommates.com/>
12. Roomster - <https://roomster.com/>
13. Roomies - <https://www.roomies.com/>
14. Public Housing - <https://www.publichousing.com/>
15. SpareRoom - <https://www.spareroom.com/roommates>

***Note:** Filter your search options by location, rent, and unit-type for best results.

Community Listings:

1. Craigslist - <https://sfbay.craigslist.org/>
 - a. Craigslist is an online marketplace containing public listings published by community members; available listings include services, private sales, community events, jobs, housing, and more.
2. Facebook Marketplace - <https://www.facebook.com/marketplace/>
 - a. An online marketplace where Facebook users can buy or sell new or used items including vehicles, clothing, electronics and more in addition to property rentals.
3. Nextdoor - <https://nextdoor.com/>
 - a. Nextdoor is an online social media platform designed to provide a space for neighbors to share information, community updates and advertise available sales ranging from items such as electronics, furniture, rentals or sublets, and more.

Please exercise caution before entering into any housing or rental agreements. Do not sign any legal documents or provide financial information before confirming the legitimacy of the housing offer.

Go to <https://consumer.ftc.gov/articles/rental-listing-scams> to learn more about what you can do to protect yourself from housing fraud.

SRJC Housing Search

<https://housing.santarosa.edu/local-apartment-complexes> - Local apartment complexes and housing listings available within Sonoma County. Available only to SRJC students.

Sample Housing Cover Letter

Most Landlords don't require a cover letter, but preparing one can set you apart from other applicants and increase your chances of securing a rental unit. This template can help you create your own cover letter that tells potential landlords about yourself, and why you will be a good tenant.

Template:

Insert Date

Insert Potential Landlord's Name

Insert Rental Unit's Street Address

Insert Rental Unit's City, State and Zip code

Dear (insert your potential Landlord's Name)

I have attached this cover letter to help you learn a bit more about me

Insert a description of who you are. For example, where you have lived in the past, why you are interested in this rental unit, what you do for work, what you enjoy doing, and what type of tenant you are. If you are applying with others, try to have them complete a cover letter as well.

I understand that by entering into a tenancy, I will take on legal responsibilities. As your tenant, I am aware that I will need to:

- Pay the rent on time
- Not unreasonably disturb others
- Care for your property, and
- Follow the Residential Tenancy Act and the terms of my tenancy agreement.

Along with my cover letter, I have included (insert other documents you have attached: such as references, credit report, pet resume, Renting It Right Course certificate)

I am looking for a stable tenancy and hope that you will consider my application. If you have any questions or concerns, please do not hesitate to contact me.

Sincerely,

Signature

Insert Your Name

Insert Your Phone Number

Insert Your Email Address

Sample Rental Resume

Insert First and Last Name

Insert Address

Insert Phone Number

Insert Email address

Objective

Insert description of what type of housing unit you are looking to find. For example: I am looking for a 2 bedroom, 1 bathroom long-term rental home.

Insert description of why you are looking to rent the housing unit. For example: I would like to relocate from an apartment to a single family home that is in walking distance to restaurants, shops and stores.

Rent desired: \$ (insert amount)

Background

Insert information about you. For example: where you were born, describe your family if you are partnered or have children, what you do for a living, what you enjoy doing in your free time, and places you volunteer and why.

Employment/Volunteer Experience

Insert job title and year's employment (2012-2018)

Insert supervisor name and contact information

Insert address of employment

Insert annual Income amount: \$

Rental History

Insert housing unit name, address, and time lived at the housing unit

Insert contact person name and phone number

Insert rent amount per month: \$

Reason for leaving:

References

Insert name of reference and how you know this reference (co-worker, friend, family)

Insert phone number and email address

Insert two to three references total

Additional Documentation Available Upon Request

List other documentation that you have available such as:

- Letters of recommendation
- Income verification-Paystubs
- Proof of Financial Reserves

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